Online check-in: What is it? - Viva Air Peru

Viva Air Peru

Viva Air Peru is one of the airlines that require passengers to check in online before arriving at the airport. It is possible to check in at the airport, however, an additional fee from USD 6.50 (the service purchased via the airline's website) to USD 25 (paid at the airline's desk at the airport) applies.

How to avoid paying extra for checking-in with Viva Air Peru? eSky customers have two options, depending on whether or not they have purchased the Online check-in service during the booking process. They can either do it using a secure form on eSky or check in directly on the airline's website.

Online check-in with Viva Air Peru

Online check-in opens	Online check-in closes
24 hours prior to departure time	3 hours prior to departure time*

2 hours prior to departure time for domestic travel.

What information is required by Viva Air Peru?

Viva Air Peru requires certain information to be provided to ensure passenger safety and improve the boarding procedure. The information provided is used to generate the boarding pass and must be consistent with the passenger's identity document.

A boarding pass may include information such as:

- date of birth,
- nationality,
- travel document type (identity card or passport card),
- identity card series and number,
- country of issue,
- issue and expiry date.

Important! Required information may vary depending on the route and entry regulations of the country of arrival.

The document used to check in with Viva Air Peru must be brought to the airport. The staff may require verifying data consistency before boarding the plane.

When does the eSky customer receive a Viva Air Peru boarding pass?

eSky customers **who have purchased the Online check-in service** can provide the check-in details once they have received the ticket from eSky and they do not need to remember when it is opened by the airline. In this case, they just click on the link to the secure form on the ticket and provide all the required information. After check-in has been made available by Viva Air Peru,

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our consultants will check the passenger in on their behalf and then send the boarding pass to the email address provided.

eSky customers **who have not purchased the Online check-in service** can check in directly on the Viva Air Peru website. Just go to the "Check-in and boarding pass" tab, enter your booking reference and surname, and follow the instructions on the airline's website. Important! All **information concerning your booking**, the **check-in procedure** as well as possible **schedule changes** will be sent **directly by the airline** to the **email address provided when making your eSky booking.**

Action	Online check-in service purchased	Online check-in service not purchased
Performing a check-in	On eSky, using a secure form	Directly on the airline's website
Receiving the link to an online check-in form	Once the ticket has been purchased	Once check-in has started
Entry of information	Anytime (but no later than 3 hours before the flight departure!)	Between 24 hours and 3 hours before the flight departure*
Receiving boarding card	Between 48 hours 8 hours before the flight departure**	Having conducted the check-in procedure on your own

2 hours prior to departure time for domestic travel.

*** Not available if the passenger provided check-in details later than 8 hours before the flight departure!*

The Online check-in service can only be purchased when booking a ticket. It is not possible to buy it at a later date.

Does this article have the information you were looking for?   Yes | No